

Bubbles & Bows Tropical Pet Resort & Spa Inc.

“Where Your Pet Is On Vacation Too”

Facility Requirements, Important Information & Rates For Acceptance of Enrollment To Dogcation With Us IMPORTANT~REQUIRED TO READ!! VACCINATION & EVALUATION REQUIREMENTS ~

We Welcome you and your Pet for a FREE Orientation To Get Your Pet Enrolled At Our Facility, if Meeting All Requirements!

***To participate in group play, dogs over 6 months of age must be spayed or neutered, otherwise discuss other arrangements for Dogcation. *See fees for non-spay/neuter. *Must not be aggressive towards people or dogs or aggressive over toys or food. *We must be able to handle by collar or leash.**

After being in business since 1995 we have discovered the best environments & schedules that keep your loved one at the upmost free of stress, having a fun, and a relaxed time on their vacation is why we ask you to respect all requirements for your pets best care along with their best friends that are also dogcating.

VACCINATION REQUIREMENTS

***(within last year) ~ Must provide records from Vet. & continue to keep updated each yr after enrollment.**

1. Rabies (either 1st year shot or adult 3yr)

2. DHLPP-Parvo, Distemper, 7-1

3. Bordetella/Kennel Cough (within last 1yr some Vets do 6mths)

4. Fecal examination (annual)

5. Although not required at this time, we highly recommend this additional vaccination for the health of your pet when socializing with other dogs.

- Canine Influenza (H3N8 and H3N2)**

***All puppies must be up to date & on schedule of worming & vaccinations. You are required to provide vet records & complete enrollment application & evaluation for your boarding enrollment. Also you must bring up to date records of any visit your pet has with the veterinarian & you agree upon any stay with us that your pet has not had any type of communicable disease/virus etc. within the last 6 mths. Your pet must be Flea/Parasite FREE to reserve their vacation with us. On a monthly Flea prevention program. If fleas are found then your pet will be treated & it will be your responsibility of taking care of the \$25.00 fee upon your return.**

HELPFUL NEED TO NOSE

***CHECK IN/CHECK OUT TIMES ~ Appointments Are Required for All of Our Services. *30min. windows are required for your check in & check out time to start your pet's vacation. This time is your specific reserved time to get your loved one checked in & checked out conveniently so their experience is always stress free & this allows us to comfortably know when we have your pets Suite available to begin their vacation. Upon emergencies If we can help without disturbing the rest of the boarders just speak w/us about whatever questions you may have. Otherwise no Boarders will be released any other times than your scheduled time.**

Reservations/Cancellations: Reservations required for all programs and Cancellations with less than 72 hrs. notice will be charged full fees. Full balance of boarding fees is required at drop off time. We Gladly except Cash or Check (\$25.00 Fee for all returned checks). **NO CREDIT CARDS**

30mins. Windows can be reserved between these time slots that we are open for humans, the rest of the time in between these hours we are caring for your pet of all needs for their vacation including their playtime/naps etc. Most of our boarders request a Spa Treatment as well at the end of their vacation so in between hours we are also tending to those needs. *If your pet is on medications you are required to discuss this with us at the time your reservations are made.

HOURS FOR RESERVATIONS

- *Mon.-Friday – 8:00am – 2:30pm (earlier check-in upon request)**
Or – 6:00pm – 6:30pm No Checkouts past 6:30pm (Overnight stay required)
- * YAPPY HOUR (dogs only) - 2:30pm til 6:00pm (no appts. Available during these hours)**
- ** Mon. – Fri. any checkouts after 2:30 accumulates a Half Day charge.**
- *Saturday– 8:00am – 12:00pm noon ONLY (no evenings) Required check-ins early on Sat.**
- *Sunday - 6:00pm – 6:30 pm ONLY (no mornings)**

*****Non-Refundable Deposit Required for Holidays.**

*****WE WELCOME TOURS BUT RESERVATIONS IS REQUIRED ALSO SO OUR BOARDERS AREN'T DISTURBED AT THEIR NAP TIMES ETC. AS OUR MAIN GOAL IS YOUR PETS DOGCATION BE AT IT'S VERY BEST EXPERIENCE.**

***We are happy to assist any other travel plans w/flight scheduling, emergencies or any other needs within reason of out of your control. If we can help without disturbing the rest of the boarders & we do understand emergencies are not in your control. Just speak w/us about whatever questions you may have. Otherwise NO Boarders will be released any other times than your scheduled time! We have playtimes & nap schedules that cannot be interrupted. This helps your pet to have a stress free, fun experience on their vacation. Any boarder not picked up by closing time will be charged another night & new pickup can gladly be arranged on the next business day. **No exceptions** unless you have made prior arrangements with us. We are a phone call away so please don't hesitate w/anything that should might arise. We very much appreciate your business & look forward to a lifetime relationship w/you & your pet as you become a part of our family.

PREPARING FOR MY DOGGIE VACATION

FEEDING Please place your Pets daily meals in Ziploc baggies, labeled with their name on each bag with instructions. We recommend keeping your pet on their regular food for less tummy upsets but we do also offer in house food if you prefer at \$3.00 daily. We furnish bowls that are kept sanitized so no need to bring.

PERSONAL BELONGINGS We furnish bedding etc but feel free to send from home a special blanky w/the smell of home if prefer (No comforters or oversize items). If your pet is a chewer please advise us & do not send anything that could be edible or stuffing filled toys. Please remove all collars & take them home w/you. We cannot be responsible for left items & on vacation collars aren't needed. We are free w/unlimited playtime.

RESORT DAILY ACTIVITIES ~ We recommend that your dog comes at least once a week in our Daycare Program to learn and continue proper socialization and in some cases more for a healthy and happy experience on Dogcation. Please discuss with us the best program for your pet.

All Pets have to be completely non aggressive to play w/others, otherwise outside time can be enjoyed in their own private playground w/us. If your Pet needs Training to work on some skills, please talk with us about this if we can help. We Play & Swim w/everyone in & out of our In Ground Salt Water Pool & Dog Water Park, plus Wading Pools, Tug of War, Throwing Ball in over 5,000sq feet of Spacious Play Grounds to Run and Play w/Slides & Tunnels & water fun. On Dogcation we have a full day of Fun and Activities to send back home a tired and happy Furbaby. *We must 1st pass playtime with your pet and freely be able to handle them before we can go to the Dog Pool and Water Park.

*Understand Playtime that we use our Toe Nails and Teeth so if you ever become concerned with scratches etc. with shorter hair or lighter skin coats than please speak with us on how to adjust their playtime and also with us doing a lot of daily activities with house pets in lower activity levels let us also know if less play is needed. When we run and play a lot with softer pad's they can get raw or sore so please speak with us on how to give this attention if needed. Your Pets Dogcation is for them to have fun at each of their own level which is our Priority! Some of us like to Read a Book at the Beach but some of us like to Swim with the Dolphins ☺

Dogs that aren't suited for group play due to temperament or unaltered at 6 months of age or older, are an additional charge. \$12.00 Daily

BATHING & GROOMING SPA SERVICES Doggie Play especially Saliva as they do use their mouths to play can get a little stinky so we do recommend your pet to be bathed before going home so let us know if your pet can enjoy a Spa Treatment & Exotic Tropical Bath from our Shampoo Bar or Blueberry Facial on the day of departure to come home smelling sweet. Prices for each special service on our Spa Package Page.

ILLNESS OR MEDICAL SERVICES Pets boarded away from home can sometimes be stressful being in a different environment for many reasons down to just their daily routine changed. We minimize this stress by maximizing the personal attention and providing plenty of exercise along w/the serenity of Reiki music & specialized Dog Programming TV in every Suite, commercial free. But in the event your pet does become ill your pet will be taken to either your or our facility veterinarian for immediate care. Any charges that occur from this care will be your responsibility on your return. If your Pet comes w/daily medication please make sure you send original prescription bottles w/complete instructions and send anything that you might use to administer it with. Discuss medications w/us on the time you inquire for your boarding needs.